# Team Manager Training: Selecting and Understanding the Central Challenge

Helping your team understand the Central Challenge is NOT interference



# How much time should we spend?

#### Most teams select their central challenge in 1 or 2 meetings

- Use the challenge synopsis to review key points and then vote or rank the challenges or vote on the NO's. Take a break (FUN) while the votes are tallied.
- If there are still 2 strong contenders:
  - O Read the full challenges (maybe) but discuss key points
  - Wait until the next meeting to vote
  - O Have team members "campaign" for one over another
  - O Vote secretly to avoid selection by "alliance"

# Once a challenge is selected

#### After the team has selected a challenge, the Team Manager should

- Make a copy of the complete challenge for every team member
- Create a visual that includes all key scored elements
- Discuss each part of the challenge to make sure all team members understand what needs to be done
- Find key words like MUST so key elements are not missed

# DI-secting a Central Challenge

# Although the TM cannot solve the challenge, you can help them understand it

- Read through the challenge they have selected several times. Read straight through the first time. Help the kids define words and terms as they are written in the challenge. Can you summarize the challenge in one sentence?
- Read through a second time and focus on the KEY ELEMENTS of the Challenge. Use a highlighter to mark key elements.

# DI-secting continued

Read through the challenge again and mark areas where **YOU** have questions.



Some answers may be in the Rules of the Road (ROTR).

#### Reread the Points of Interest

# Create a poster on butcher paper with large boxes to be filled in by the team.

Challenge Title and Summary: The Team should agree on a quick summary after you've read through the Points of Interest with them several times.

Key Elements to Solving the Challenge: Use the "points" section to help identify the different areas on which they will need to focus.

Questions We Have About this Challenge: Write down questions the team will need to figure out for themselves or possibly send in for clarification.

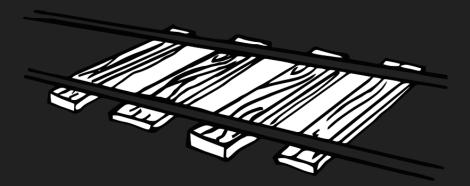
# NOW, the team is ready to brainstorm!

- O Take notes during all discussions, brainstorming sessions, etc.
- Create a poster for each of the key elements. Help the team summarize their ideas and keep adding them to the poster.
- As decisions are made, transfer the information to a new/fresh poster



# Staying on track

- Frequently come back to the challenge and reread. At points along the way the facets of the challenge the team is solving may change shape, theme, or perspective.
- O It is a team manager's job to make sure that they are not getting way off track



### More on brainstorming

- Be sure the team understands the scoring elements of their challenge.
  - O Spend plenty of time on the things that your score depends on.
- Spend enough time up front brainstorming on theme and scoring element aspects so that the team gets past the OK ideas and gets to the really outstanding ideas.
- O Use a variety of brainstorming techniques until the team hits on THE idea. Try force-fitting more than one idea. You will all know it when you hear/see it!!
- The team manager's job is to take lots of good notes.

# How does a team get ideas?

- O Think Tank brainstorming and recording as free-flowing idea generation no blocks or filters.
- Collecting have each team member keep a notebook and record ideas as they occur during the day,
- O Questioning both the team and the team manager should ask lots of open-ended questions to add ideas.
- O Raw Data Research Interview experts in the field, search the Internet, go on a field trip, go to the library.
- O **Idea Generation** require each team member to come up with 10 20 ideas independently then combine, evaluate, reduce the ideas for use as a team.
- Start A BIG BOX containing idea starts, clippings, articles, drawings or design attempts, great lines to add to a script later, etc.
- O Time to think perhaps in different areas of the room so that they can think without distraction.

## Sample open-ended questions

- O What should be done?
- O Why is it necessary?
- O When should it be done?
- Where should it be done?
- O Who should do it?
- O How should it be done?
- O Can this be tested?
- O What kind of tests are best?
- O What if this were enlarged?
- O What if this were smaller?

- o What could be omitted?
- What could be carried to extremes?
- What if this were lower?
- o How could we make this lighter?
- How could this be done faster?
- o How else could this be arranged?
- What if we changed the order?
- What should come next?